From NDWG Participant through Del Norte Workforce Center, to City Parks & Recreation Employee

Thomas B., has been an asset to the Del Norte Workforce Center as well as to the City Parks & Recreation since June of 2017. Thomas first came in after hearing Del Norte Workforce Center advertisement throughout the community about the National Dislocated Worker Grant. Having previous experience in Carpentry and Landscaping, Thomas decided this would be a great opportunity since he had been laid off from his previous job. Thomas interviewed and was selected and placed with the City of Crescent City. Ever since Thomas started he has been proving himself to be worthy of an opportunity with the City. He has stood apart and was recognized several times for his perseverance. After months of hard work, Thomas applied for a position after it had opened with the City. Thomas interviewed and was selected! Thomas is now an official City employee, good job Thomas B., we wish you the best in your career, from your friends from Del Norte Workforce Center.

Del Norte Workforce Center Participates at Del Norte High Career Fair

Del Norte Workforce Center was requested by Junior and Senior Students to participate in Fall Career Day at Del Norte High School. Fall Career Day offered upper classmates the opportunity to explore careers at a local level, as they prepare for life after High School. Only Juniors and Seniors who plan on staying local, attended the event. Many students plan on attending our local Community College, and then pursue careers within our local community. In addition, many students where interested in working in the Social Service Sector, which is much needed for the future of Del Norte County.
Hambro Group has opened up a CRV Buy Back Center once again in Del Norte County. Hambro Group/WSG is a company that has been part of our community for twenty plus years. After Julindra Recycling’s closure on September 23, 2017, there was no anticipated Buy Back Center, forcing local residents to drive 65 miles south to the closet Buy Back Center. Luckily Hambro Group won the bid and is now operating as of January 3rd, 2018. The location is very small, however, the help it provides for residents is tremendous. With the help of Del Norte Workforce Center, Hambro was able to recruit two new employees to operate the new business. One being a youth through our Work Experience Program.

Christy Hernandez, Workforce Center Manager, has been elected as Chamber of Commerce President. Christy has served on the Chamber Board of Directors for 3 years, starting as Secretary for 2 years and moving to Vice President last year. After showing her strengths and capabilities, she was nominated, and voted in, as the 2018 President. This is a huge honor for Christy and the Del Norte Workforce Center.

Reaching for Independence and Del Norte Workforce Center have collaborated on numerous workshops over the past year and a half. Jesus, a client through Reaching for Independence Employment & Life Skills Program (a program for individuals with a slight mental disability), is currently interning at the Del Norte Workforce Center. He is working the front desk, gaining office and customer service skills. He is already excelling and has learned an array of Microsoft Office programs thus far. He also is familiarizing himself with using all types of office equipment. Jesus has learned quite a bit in his short time with us, he now answers the phones and greets clients with confidence. He is really investing time to better himself, and eventually would like to have a part time to full time office position in the near future. We sure are happy to have such an enthusiastic and caring person here at the Workforce Center!
### Del Norte Workforce Center
875 5th Street, Crescent City, CA 95531
707-464-8347

<table>
<thead>
<tr>
<th></th>
<th>Qtr Ending 9/30/17</th>
<th>Qtr Ending 12/31/17</th>
<th>Qtr Ending 3/31/18</th>
<th>Qtr Ending 6/30/18</th>
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<tbody>
<tr>
<td>Total Employers Served</td>
<td>44</td>
<td>89</td>
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<tr>
<td>Total Number of Business Services</td>
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<td>New Positions Filled</td>
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<tr>
<td>Existing Position Filled</td>
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<tr>
<td>Financial Assistance For Employee Training</td>
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<tr>
<td>Rapid Response Services</td>
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</tr>
</tbody>
</table>

These numbers are cumulative for the year.

**Quarter Ending 12/31/17 Narrative**

**Total Employers Served**
Unduplicated number of businesses served during this fiscal year.

**Total Number of Business Services**
Some of the services for businesses included: Outreach conducting face to face follow ups to keep our business relationships strong, recruitment; job postings; technical assistance; business needs; HR information; WEx information; OJT information; Vocational assistance; job description creation assistance, and dislocated worker assistance.

**New Positions Filled**
(1) Cerina Gastineau's In-Home Caregiving (In-Home Caregiver), (2) Stouffer Trucking (Truck Driver), (2) Hambro Group (Buy Back Operator)

**Existing Positions Filled**
Hospitality (29); Professional (24); Healthcare (9); Skilled Trade (7)

**Financial Assistance For Employee Training**
Work Experience (6), OJT (1)

**Rapid Response Services**
No business closures this quarter.