

## From Intern Receptionist to Job Coach

Aususena (Susie) S. has always been a nurturer ever since she could recall from her earliest memories. Susie truly enjoys helping people and gets her reward from individuals she helps. Throughout her childhood Susie helped people in need by helping with tutoring, and sticking up for individuals being bullied. Susie needed a change in life and decided to follow a close relative up the coast to Del Norte County. Once in Crescent City, Susie came into the DN Workforce Center to utilize the services offered. Staff then determined she was eligible for our Youth Work Experience Program. Susie really wanted to have the opportunity to learn office skills, and sharpen up on some of her soft skills. Susie excelled and learned many crucial skills for her future. A Job Coach opening opened up for a Day Program (Reaching For Independence) while Susie was still interning. Staff encouraged her to apply, and coached her every step of the way. End result, she got the job! Great Job Susie, and best of luck in your future endeavors.



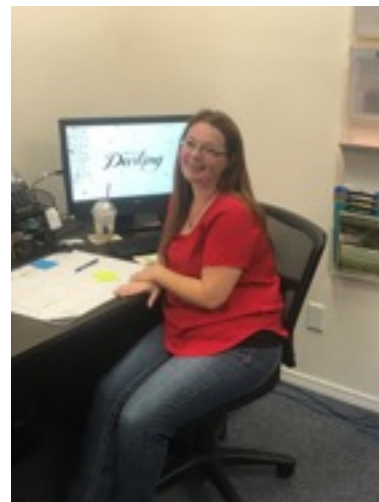
## From NDWG Storm Participant to County Employee



Lucas R. joined the NDWG Storm Project in June with the Department of Parks & Recreation for Del Norte County. Lucas, a hard working individual with excellent work ethic, worked very hard and was recognized several times for his willingness to succeed. After months of hard work, a position opened up with the County's Department of Building Maintenance & Parks. Lucas developed a professional relationship with his Supervisors and the Department Superintendent, which then lead to them encouraging him to at least apply for the position. After a few interviews Lucas was selected for the position and is now working full time as a Custodian I. Proof that hard work and perseverance pays off in the end. Good job Lucas! We wish you the best!

## New addition to the Del Norte Workforce Center Staff

Del Norte Workforce Center was lucky to cross path's with Jaclyn (Jackie) P., a very professional, energetic, customer service oriented individual. Jaclyn is a native of Del Norte County, graduated from DNHS and left the county for twenty years before returning with her family to her home town. Throughout those years, Jaclyn started a wonderful family, and worked in the retail sector. Jackie came to us as a volunteer from CalWORKS program. After a couple months of learning most aspects of the computer lab and helping with the front desk, we saw what a great asset she would be to our team. She is always eager to learn and is doing great in the position as Career Resource Assistant. Jackie's phenomenal customer service brings a great overall impression on all the current clients and walk in job seekers. Keep up the great work Jackie!



## NDWG Storm Project in Del Norte County



Del Norte Workforce Center has placed 42 total individuals back into the workforce throughout Del Norte County with NDWG Storm Project Funding. Currently we have been working with seven public employers: City of Crescent City, County of Del Norte Agriculture Department, Del Norte Fairgrounds, Crescent City Harbor District, County of Del Norte Parks & Recreation, Caltrans, and California State Parks. This grant has really revitalized areas of Del Norte County and will continue to beautify areas throughout the City of Crescent City and the County. Many dislocated workers currently enrolled in the storm project have gained confidence and their morale back by working with a public employer, even though it's temporary, there's possibility of permanent positions opening up throughout the length of the program .

## Experience, Education, Employment Summer Youth Program Success

Del Norte Workforce Center in collaboration with Building Healthy Communities and Del Norte School District initiated a new Summer Youth Program, E<sup>3</sup> (Experience, Education, Employment). This program was an opportunity for high school juniors and seniors to get a paid job experience, and earn up to 10 elective/ CTE credits. E<sup>3</sup> allowed students to get a glimpse of the world of work, gaining experience and developing their resume. Over the summer program sixteen students enrolled, and ended the program successfully gaining work experience. Out of those sixteen, five were hired at the work sites placed by staff from the Del Norte Workforce Center. Every student ended the program with high ratings from the employer and many employers plan on participating in the 2018 summer program. Our goal is to develop this program to also include apprenticeship in the skilled trade labor sector.

**E<sup>3</sup>**  
Experience Education Employment  
**SUMMER YOUTH WORK EXPERIENCE**

**INTERESTED IN HELPING BUILD OUR FUTURE WORKFORCE?**

25 High School Juniors & Seniors will be participating in our pilot program this summer

We are looking for employers that are willing to pay into the program by contributing the straight wage (\$840 = 4 weeks, 20hrs/wk).\*

The Del Norte Workforce Center will cover workers comp & payroll fees/taxes as the Employer of Record.

**Week 1 (7/10-7/15):** Work Readiness workshop including interviewing with local employers  
**Week 2-5 (7/17-8/11):** On-the-job work experience 20 hrs/week, M-Th with regular support from teacher & Workforce Center staff, while earning high school credits

**Help give these Youth their introduction into the World of Work, preparing them to be better workers in the future!**

For more information contact  
Jermaine Jbrubaker@delnortecent.org, 707-465-1238 x125  
or Roberto Ohererra@nccsn.org, 707-464-8347 x253

\* The contribution is tax deductible. Ask for more information.

health happens here | DEL NORTE COUNTY | OPPORTUNITY YOUTH | ON-SITE | GREEN